

ENHANCED

Technology For Better Business Performance

NATIONAL FACILITIES MANAGEMENT



Client: National Facilities Management

Sector: Professional Services

ENHANCED CLOUD BACKUP.

National Facilities Management (NFM) are a leading provider of national facilities management solutions. They work across a diverse range of sectors with some of the UK's largest companies. Based in Warminster, NFM pride themselves on offering an exceptional service with excellent response times at extremely competitive rates.

THE CHALLENGE

NFM were not happy with their current IT provider. They were disappointed with the varied level of support given and at times apparent lack of knowledge. As a result, they were looking for a new external technology provider whom they could trust and would enable them to regain their faith in IT. They needed a new fresh approach and a company who would advise them on technology.

THE SOLUTION

After an extensive audit and review of their current systems, Enhanced put together a proposal for refreshing the server infrastructure. This included implementing the Enhanced Cloud Backup solution and remote monitoring offering. These services, along with a number of other improvements, helped to ensure a robust and secure system. As part of the review all pre-existing technical issues were reviewed and resolved.

THE RESULTS

Since Enhanced were appointed as their IT partner, NFM have regained their trust in an external provider and benefit from on-going support and monitoring. They now have a safe, secure and reliable solution and can rest assured that any issues which may arise will be quickly and efficiently dealt with by Enhanced. NFM can be assured of ongoing, proactive support and a robust/reliable solution.

THE BENEFITS

- A trusted, knowledgeable technology partner
- Proactive, ongoing IT support
- Robust, Reliable System Performance
- Regular monitoring
- Dedicated Enhanced account manager

“We are delighted to have Enhanced as our new IT partner. We now have safe and reliable systems and the assurance that we work with a team who can monitor and support all our IT needs. I have now instructed Enhanced to take over and update our systems within my other catering maintenance company. They are professional, honest and extremely knowledgeable.”

Geoff Mitchell,
Managing Director, National Facilities Management

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Contact us today on **01202 308 000** or visit enhanced.co.uk