

ENHANCED

Technology For Better Business Performance

SHENTONS

Shentons
solicitors & mediators

Client: Shentons

Sector: Professional Services

A RENEWED INFRASTRUCTURE PLATFORM.

Based in Winchester, Shentons are specialist solicitors and mediators providing a comprehensive range of high quality services to the local community. Established in the 1700's they work with individuals and businesses, some of whom they have represented over many generations.

A friendly, flexible practice who offer their staff an excellent work/life balance which in turn leads to high quality service to their clients.

THE CHALLENGE

Enhanced have worked with Shentons since 2001 and are one of Enhanced's most loyal customers. To prepare Shentons for the required new practice management software, in July 2016 Enhanced needed to ensure they had in place the latest infrastructure to ensure all systems were compatible and ran smoothly.

THE SOLUTION

The Firm's server hardware was brought up-to-date, including a virtualised server infrastructure. A remote desktop solution was included giving several users remote access, something they did not have proper provision for before. To ensure the smooth running and continued guidance of their IT, Shentons have a remote network support contract with Enhanced.

THE RESULTS

As a result of the work and partnership between the two parties, Shentons now have a totally up-to-date and reliable hardware platform with improved performance. The introduction of the new equipment enabled Shentons to move forward with their new practice management software.

THE BENEFITS

- **Effective, reliable solutions**
- **Robust and current IT infrastructure**
- **A dedicated Enhanced Account Manager**
- **Proactive monitoring.**

"The partnership we have established and maintained with Enhanced is exceptional. They have supported us for over 16 years and have always been there to guide us in matters of IT. We now have up-to-date systems to help grow our business and their professionalism, has and still is outstanding."

Elisabeth Pollard,
Partner, Shentons