

ENHANCED

Technology For Better Business Performance

NORCO



Client: Norco

Sector: Manufacturing

DATA SECURITY FOR THE NEXT STAGE OF BUSINESS GROWTH.

For over 35 years, Norco have established themselves as a leading developer of lightweight composite structures and innovative GRP mouldings, they're the one-stop-shop for patterns, moulds, parts and assemblies.

THE CHALLENGE

To enable continued growth of the business, Norco required an IT partner that could provide strategic IT advice backed up by experience and expertise of data security requirements in the defence sector. With no in-house IT team and an aging IT Infrastructure it was imperative that the business aligned itself with an IT provider that could act as a virtual IT director and deliver a robust ongoing support service.

THE SOLUTION

Enhanced worked alongside Norco to understand both the current concerns around their IT platform as well as their aspirations for the next 5 years. Enhanced were able to present a number of key operational changes backed up by new technologies, which could provide a resilient, secure and streamlined IT System meeting specific security standards required by its customers.

A key requirement for Norco was to protect its highly secure data. Previously, the business had isolated specific data to single user devices which hindered collaborative working, productivity and more importantly, did not enable the business to scale. Enhanced recommended Norco automate data policies required to meet its data compliance regulations through the use of Azure Information Protection. This ensured data was appropriately categorised based on the sensitivity of its content. This enabled Norco to limit and revoke access both internally and externally alongside enforced encryption of files.

In addition, Norco have leveraged core security technologies in the Microsoft 365 product which include.

- Robust user access controls utilising Microsoft Conditional Access alongside Multi-Factor Authentication to secure access without impeding productivity.
- Microsoft Defender for Office 365 to analyse data for potential threats from both email and files store within the Office 365 platform.

Enhanced worked alongside Norco to ensure systems and processes are in place to continue to meet Cyber Essentials Plus certification, in addition to government defence frameworks.

With multiple sites, Norco were able to build a private cloud platform across its locations to provide business continuity and DR.

Enhanced provided a tailored managed service offering at a fixed cost which included proactive work to ensure that systems continue to meet expected compliance levels.

As a virtual IT director Enhanced continue to provide strategic advice and options to Norco to enforce its security obligations whilst improving on its user's experience.

THE RESULTS

- A simplified, effective and scalable IT solution
- Implementation of a new robust IT Disaster Recovery Solution
- Multiple security measures in place to protect business data
- Automated Data Compliance solution enforcing policies and reducing manual processes

THE BENEFITS

- **Improved Efficiency** - Centralised systems have enabled Norco to streamline operations, automate processes and increase productivity
- **Competitive Advantage** - The Cyber Essentials Plus accreditation means Norco are eligible to bid for UK Government and MOD contracts, supporting business growth
- **Business Continuity** - Norco have a resilient multisite system to support their Recovery Time Objectives, helping to keep them operational

“Over the past 5 years our ageing IT systems and infrastructure needed to be updated to support our continued growth.

After initially approaching a number of different IT companies we ultimately chose Enhanced as it was clear that their expertise and experience was far more effective for our requirements. They helped to keep things really simple for us at every stage, security was an imperative and with their strong track-record in delivering bespoke solutions for other organisations we had no doubt that Enhanced were the best partner to help us drive and support our continued growth.

We've been really impressed from the very first meeting by their knowledgeable team and customer service at every stage, they've improved everything across the board.”

James Bottoms
Engineering Manager
Norco