## ENHANCED

Technology For Better Business Performance

# CITY OF PORTSMOUTH COLLEGE



**Client:** City of Portsmouth College **Sector:** Education

#### A TIME CRITICAL MERGER WITH AN ENTIRE I.T. REFRESH.

City of Portsmouth College (COPC) was formed in 2021 as part of a merger project between Highbury College and Portsmouth College. The new organisation is a general further education college based in Portsmouth. It provides vocational and academic education and training, from first-step courses to university level foundation degrees, specialised services for business and education in the community.

#### THE CHALLENGE

The college needed to merge two very different systems onto one centralised domain along with an entire infrastructure refresh. The biggest challenge with this project was the tight timeframe, it was crucial the project was completed during the school holidays to avoid any disruption to the autumn term.

#### THE SOLUTION

Following a detailed scoping exercise, Enhanced started the project, migrating 80 servers across multiple campuses, updating and replacing old technology to provide the college with a much more reliable and robust I.T. environment.

#### THE RESULTS

- 4000 devices enrolled on to the new domain
- Bespoke training for the COPC I.T. team on the new I.T. environment
- Project completed and tested within the timeframe with zero disruption to the academic year
- A new Backup and Disaster Recovery plan

#### THE BENEFITS

- Increased Efficiency With automation now in place, it's saved the COPC I.T. team a considerable amount of time, allowing them to focus their time on more innovative areas.
- Increased Security Fully Cyber Essentials certified with more secure and robust technology.
- Ongoing Support Enhanced continue to provide ongoing support to COPC, acting as an extension to their existing I.T. team.

"Nothing was too much hassle, we hit our deadlines without any problem. I'd recommend Enhanced because they're professional, highly skilled, approachable and fully adaptable to our needs."

Stuart Morgan-Barstow Director of I.T., City of Portsmouth College

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